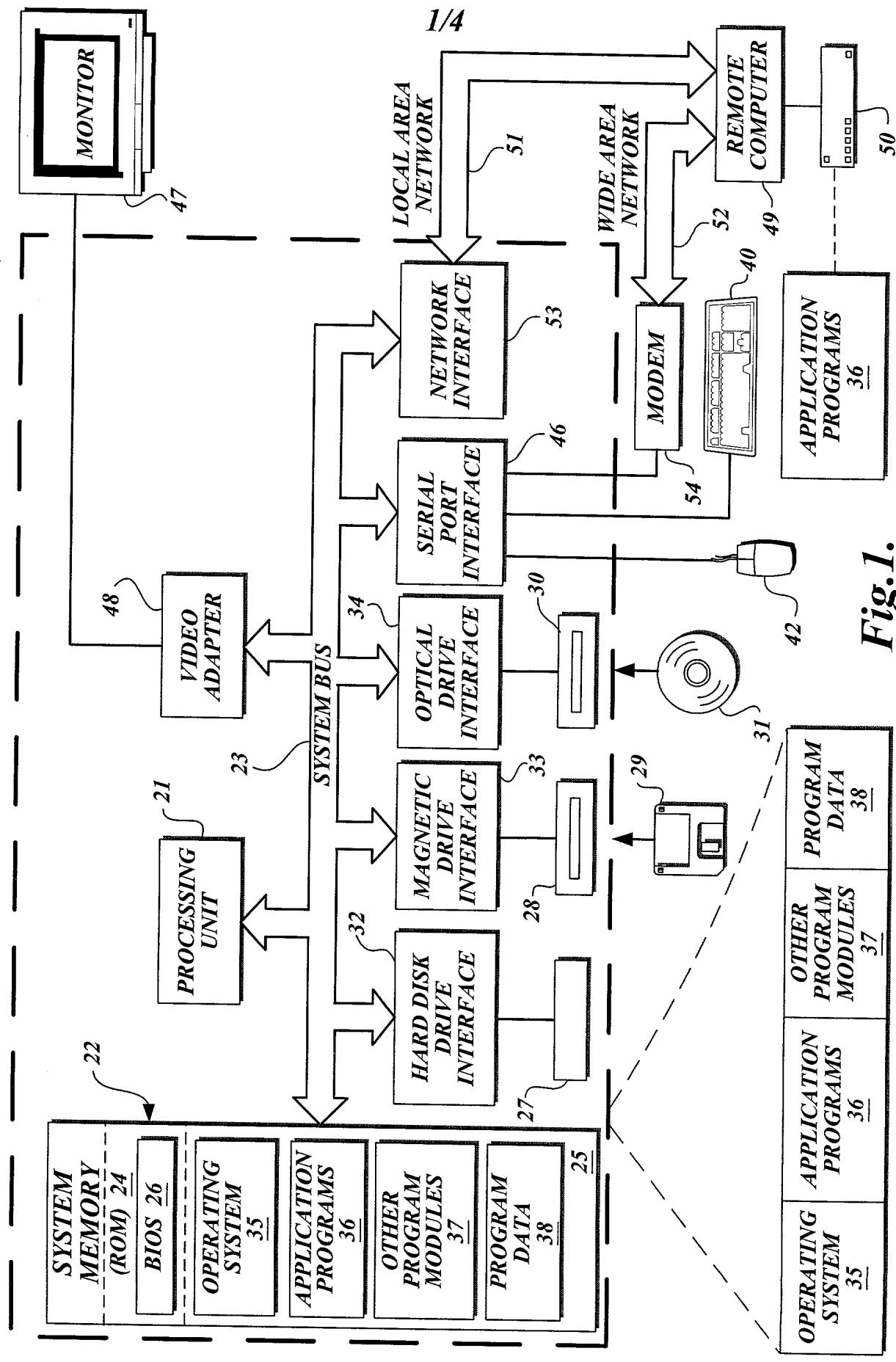


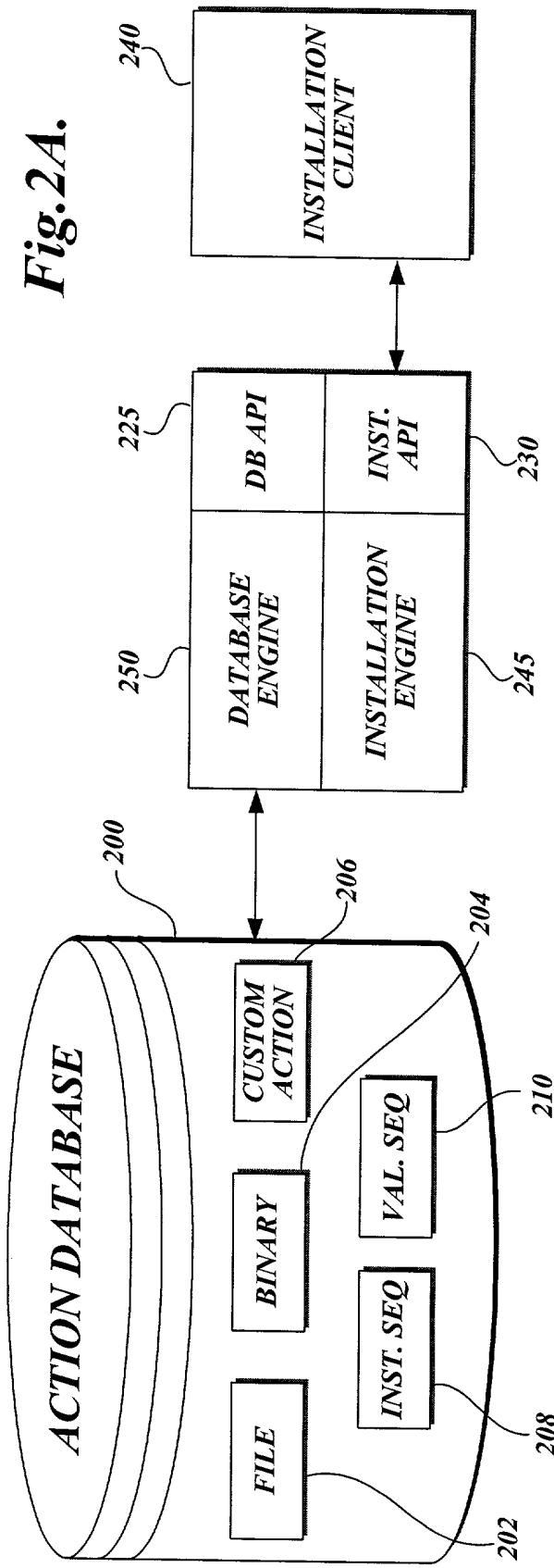
## Title: SOFTWARE INSTALLATION AND VALIDATION USING CUSTOMER ACTIONS

Inventor(s): T.L.C. Detor  
Application No.: 09/994,254  
Docket No.: MSFT118285

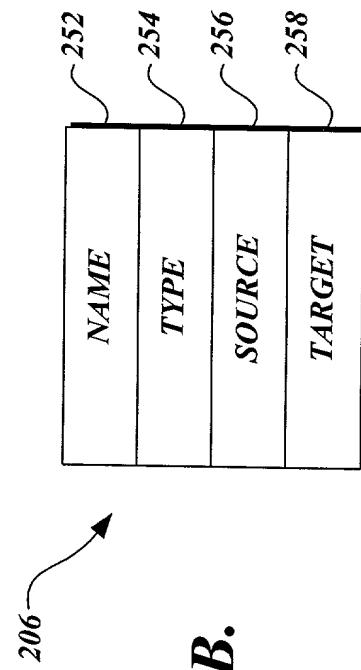


*Fig. 1.*

*Fig. 2A.*



*Fig. 2B.*



Title: SOFTWARE INSTALLATION AND VALIDATION  
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Inventor: J.C. D'lio  
Application No.: 09/994,254  
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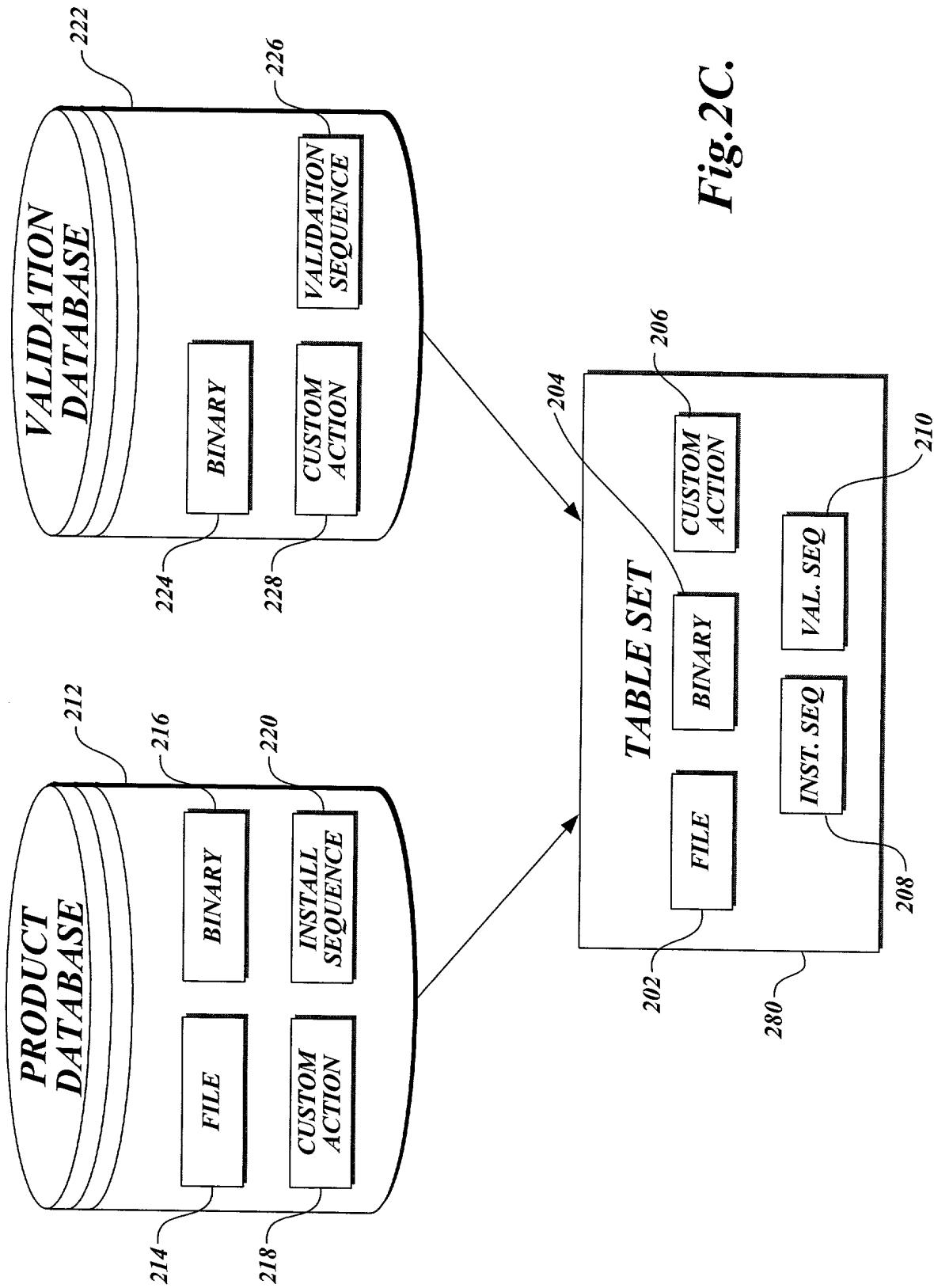
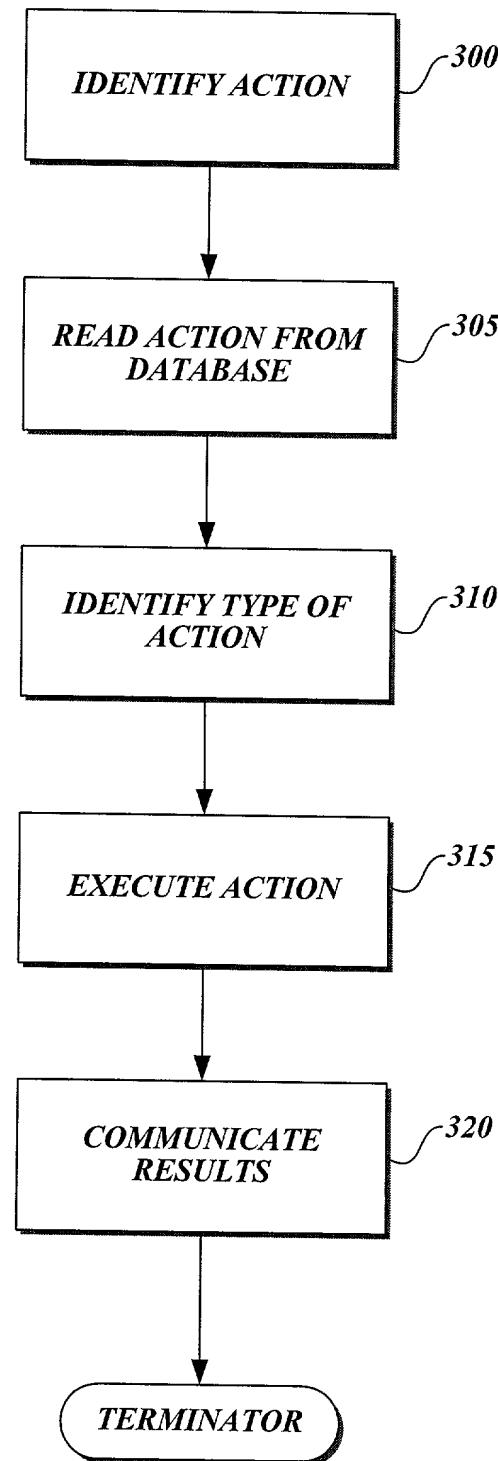


Fig. 2C.



*Fig.3.*